## VoiceOver Maker Enterprise Pricing

An In-Depth Guide to Annual Plans, Add-ons, and Support Options

# VoiceOver Maker Enterprise Pricing Sheet

#### **Overview**

Welcome to the VoiceOver Maker Enterprise Pricing Sheet. Here, you'll find detailed information about our annual plans, add-ons, billing, and support services. Please note that our Merchant of Record partner (pending approval) will handle VAT, GST, and sales tax collection and remission. All prices are exclusive of tax.

**Legal Entity:** Ondevtra Technologies (GST registered partnership, Gurugram, Haryana, India).

#### **Annual Plans (Web Studio)**

#### 1. Studio Web Annual - USD 899/year

• Characters: 1,200,000 per month

• User Seats: Up to 8

• Billing: MoR-hosted portal and tax receipts (pending approval)

• Features: API access, automation templates, S3/Dropbox integrations

• Support: Dedicated onboarding call and quarterly success reviews

#### 2. Production Web Annual - Starts at USD 1,499/year (custom)

• Characters: 3,000,000+ per month (customizable)

• User Seats: Up to 15 with role-based permissions and SSO (SAML/SCIM)

• Features: Private voice cloning sessions (4 per year), pronunciation dictionary sharing

• **Support:** Priority render queue, 99.5% uptime commitment, success manager, Slack channel, and 4 training workshops annually

#### 3. Platform Plus (Quote-based)

• User Seats: Unlimited organization seats

- **Features:** Regional data residency (US/EU), enterprise security reviews (SOC 2 documentation on request)
- **Support:** Perpetual storage or custom retention schedules, SLA-backed support (2h response, 24/7 critical coverage)
- **Billing:** Optional direct invoicing to HDFC Bank business account when required by procurement

#### Add-ons

- Extra character credits: USD 0.25 per additional 10K characters (invoiced by MoR once approved)
- **Voice cloning workshops:** USD 499 per custom voice (includes consent workflow)
- Creative services: USD 120/hour via Ondevtra studio (script polish, localization)

### **Billing & Invoicing**

- **Standard Term:** 12 months via Merchant of Record portal (pending approval; card, PayPal, ACH where supported)
- **Options:** Purchase orders and wire payments supported for Studio Web Annual and above
- Renewals: Reminders issued 30 days before term end; auto-renew optional
- Cancellation: Requires 30 days' notice prior to renewal date

#### **Implementation Timeline**

- Week 1: Kickoff call, billing configuration, SSO setup (if applicable)
- Week 2: Workspace provisioning, data residency confirmation, API sandbox access
- Week 3: Team training workshops (live or recorded) and onboarding completion

#### **Support & SLAs**

- Email and in-app chat: < 1 business day
- Priority support (Studio Web Annual): < 6 business hours during weekdays
- Platform Plus SLA: 2-hour response, 24/7 critical incident coverage via dedicated channel

#### **Contact & Next Steps**

- Email: hello@voiceovermaker.com
- Contact Form: https://voiceovermaker.com/contact/

Please include company name, tax ID, monthly characters, seat count, and procurement requirements for tailored quotes. All services are delivered digitally. No physical goods are shipped. Merchant of Record receipts (pending approval) will list Ondevtra Technologies as supplier alongside the MoR entity.